

SolarWinds Government Solutions Overview

SolarWinds helps you eliminate complexity from almost every IT process: network operations, resource consolidation, legacy product migration, continuous monitoring, cybersecurity, and even compliance, so you can do more with less. SolarWinds supports every branch of the DoD, and nearly every civilian and intelligence agency in the United States, and a majority of National Health Trusts in England and European Union institutions use SolarWinds products.¹ We are #1 in network management software², and our customers rave about our systems management, IT security, and help desk offerings.³ SolarWinds designs products with these principles in mind:

- » **Unexpected simplicity** – Powerful and intuitive solutions, so you can start solving problems right away
- » **Fully scalable** – Scales to handle agency growth and provide support for specific deployment scenarios
- » **Modular design** – Tailor your deployment to meet specific agency needs and expand as requirements evolve



Network Operations

The power to help you monitor, manage, and troubleshoot global agency networks



Data Center Operations

Support for agency consolidation and optimization initiatives



Systems Management

Designed to provide faster troubleshooting, resource optimization, and improved application performance



IT Tools Consolidation

Powerful, low-cost, pre-integrated performance monitoring solutions



Cybersecurity

IT security solutions designed to safeguard your IT environment



Continuous Monitoring

“Collect one, report many” solutions meet both IT and security team needs



Network Modernization

Helps support agency modernization initiatives



Cloud Computing

Built to retain visibility of agency private, public, and hybrid cloud implementations

¹ Customer data as of August 8, 2018. Although measures are taken to ensure the accuracy of the information, SolarWinds makes no representations or warranties as to the completeness or accuracy of the information and shall incur no liability for any errors or omissions.

² According to IDC®, as measured by revenue; IDC defined Network Management Software functional market, IDC's Worldwide Semiannual Software Tracker, April 2018.

³ <https://www.techvalidate.com/portals/solarwinds-government>



Network Operations

In mission-critical government environments, downtime is not an option. SolarWinds® network management and monitoring solutions are designed to give agencies the power to monitor and manage their networks. Our automated network tools help monitor performance, analyze traffic, discover and map devices, manage and back up configurations, and more. Advanced features include critical path visualization, performance analysis dashboards, and compliance management. SolarWinds products are built to support:

Troubleshooting

Quickly detect, diagnose, and resolve network performance issues, and avoid downtime with cross-stack network data correlation

Unified dashboard

Customizable web-based network performance dashboards, views, and charts; summarize regional deployments into a global view

Alerts and reports

Utilize customizable topology - and dependency-aware intelligent alerts; leverage out-of-the-box automated reporting



Systems Management

Government application infrastructure can be complex with lots of interdependencies, which can delay problem resolution and lead to finger-pointing. SolarWinds systems management and monitoring solutions are designed to deliver visibility across your systems environment—from applications to servers, virtualized infrastructure, databases, and storage systems—to help you quickly diagnose and troubleshoot application performance problems. SolarWinds products are designed to support:

Troubleshooting

Quickly detect, diagnose, and resolve network performance issues, and avoid downtime with cross-stack network data correlation

Unified application view

Monitor the performance, capacity, and health of servers and apps across data centers, remote offices, and in the cloud

Alerts and reports

Utilize recommendations to resolve performance and resource allocation issues, and sprawl control to reclaim unused storage



Cybersecurity

Government agencies need to be able to defend against cyberthreats and quickly recover from IT security incidents, whether they are the result of an accident, natural disaster, or malicious attack. SolarWinds security software is built to deliver actionable intelligence to proactively identify threats, continuously monitor devices and alerts on suspicious activities, and help agencies demonstrate FISMA, RMF, DISA STIG, and many other compliance requirements. SolarWinds products are designed to support:

Event Management

Leverage logs, events, and pre-built rules to detect IT security incidents and provide real-time notification and remediation

Compliance

Includes out-of-the-box reporting for FISMA and DISA STIG compliance; utilizes config management to monitor changes and correct violations; helps enforce policies about what devices are allowed on the network

Configuration management

Utilize network configuration and compliance management to help identify and correct network vulnerabilities and stay ahead of emerging threats



Network Modernization

For years, agencies have focused on transitioning their networks to be more efficient and secure. SolarWinds solutions offer a range of features designed to support agencies in meeting their modernization objectives. Our network and systems management products can help with IT asset discovery and mapping, and help provide visibility so you can make informed decisions on consolidating infrastructure and optimizing existing data centers. SolarWinds products are designed to support:

Network monitoring

Knowledge of current network devices and data traffic patterns are helpful to network planners; monitor performance impacts from changes

Capacity forecasting

Automatically calculate exhaustion dates using customizable thresholds based on peak and average usage

Intelligent maps

Visualize relationships between routers, switches, interfaces, volumes, and groups, with auto-updating maps



Data Center Operations

Data centers are expensive, and mandates have driven consolidation and optimization for years. SolarWinds offers solutions for complete, scalable data center performance management. Monitor, alert, and report on the health and performance of all physical and virtual servers in your data center, use capacity planning and VM management actions to support consolidation, and help ensure performance and visibility across your on-premise, hybrid, and cloud environments. SolarWinds products are designed to support:

End-to-end monitoring

Get a comprehensive picture of your enterprise and an instant view into your infrastructure, from network to applications and storage

Consolidation support

Understand the performance and capacity of your physical and virtual servers and get recommendations for optimal server performance and placement

Optimize operations

Correlate metrics across your infrastructure to monitor effects of changes and coordinate across teams to achieve objectives



IT Tools Consolidation

Agencies are interested in modernizing their IT monitoring and management tools to lower IT costs, simplify infrastructure operations, and boost IT staff effectiveness. SolarWinds offers comprehensive IT infrastructure monitoring solutions designed to help agencies streamline IT operations and help achieve their modernization objectives. Our platform is modular and scalable, helping agencies to get the functionality they need and deploy it in a way that meets their specific needs. SolarWinds products are designed to offer:

Single pane of glass

Integrated console visualizes and correlates cross-stack network and system data to accelerate troubleshooting and provide a unified view

Modular platform

Products share features such as discovery, alerts, and reports, and pre-integrated features make the platform powerful and easy to use

Enterprise scalability

Supports regional deployments, national rollups, and high availability



Continuous Monitoring

The government has long had initiatives requiring the use of continuous monitoring as a risk management strategy. SolarWinds IT solutions are designed to support multiple purposes simultaneously. For example, an IT operations team requires views into data that provide insight on performance, availability, and reliability. On the other hand, a cybersecurity team needs to look at the same data with a focus on security, compliance, and vulnerability. SolarWinds products are designed to support:

Infrastructure monitoring

Multi-vendor fault, performance, and availability monitoring data can be used to establish baselines and detect abnormalities

Log management

Leverage real-time monitoring to help detect IT security incidents and provide notification, remediation, and reporting

Configuration management

Monitor device configurations, detect non-compliant or out of policy changes, and automatically remediate vulnerabilities



Cloud Computing

Government agencies are moving to the cloud to reduce cost, improve flexibility and responsiveness, and scale capacity. However, this migration doesn't mean agencies no longer need IT management and monitoring tools. Regardless of how you leverage the cloud, SolarWinds solutions help give you critical visibility into infrastructure performance, allowing you to isolate and address issues specific to private, public, and hybrid cloud implementations. SolarWinds products are designed to support:

Multi cloud monitoring

Monitor the performance and availability of Microsoft® Azure® and Amazon® AWS® infrastructure in the same dashboard as your on-premises applications and systems

Critical path visualization

Leverage advanced network troubleshooting for on-premise, hybrid, and cloud services with critical path hop-by-hop analysis

Infrastructure monitoring

Understand the impacts of SaaS and cloud deployments on network traffic and bandwidth utilization

LEARN MORE

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