SolarWinds Government Solutions Overview

SolarWinds helps you eliminate complexity from almost every IT process: network operations, resource consolidation, legacy product migration, continuous monitoring, cybersecurity, and even compliance, so you can do more with less. SolarWinds supports every branch of the DoD, and nearly every civilian and intelligence agency in the United States, and a majority of National Health Trusts in England and European Union institutions use SolarWinds products.¹ We are #1 in network management software², and our customers rave about our systems management, IT security, and help desk offerings.³ SolarWinds designs products with these principles in mind:

» **Unexpected simplicity** – Powerful and intuitive solutions, so you can start solving problems right away

» **Fully scalable** – Scales to handle agency growth and provide support for specific deployment scenarios

» **Modular design** – Tailor your deployment to meet specific agency needs and expand as requirements evolve

---

**Network Operations**
The power to help you monitor, manage, and troubleshoot global agency networks

**Data Center Operations**
Support for agency consolidation and optimization initiatives

**Systems Management**
Designed to provide faster troubleshooting, resource optimization, and improved application performance

**IT Tools Consolidation**
Powerful, low-cost, pre-integrated performance monitoring solutions

**Cybersecurity**
IT security solutions designed to safeguard your IT environment

**Continuous Monitoring**
“Collect one, report many” solutions meet both IT and security team needs

**Network Modernization**
Helps support agency modernization initiatives

**Cloud Computing**
Built to retain visibility of agency private, public, and hybrid cloud implementations

---

¹ Customer data as of August 8, 2018. Although measures are taken to ensure the accuracy of the information, SolarWinds makes no representations or warranties as to the completeness or accuracy of the information and shall incur no liability for any errors or omissions.

² According to IDC®, as measured by revenue; IDC defined Network Management Software functional market, IDC’s Worldwide Semiannual Software Tracker, April 2018.

Network Operations

In mission-critical government environments, downtime is not an option. SolarWinds® network management and monitoring solutions are designed to give agencies the power to monitor and manage their networks. Our automated network tools help monitor performance, analyze traffic, discover and map devices, manage and back up configurations, and more. Advanced features include critical path visualization, performance analysis dashboards, and compliance management. SolarWinds products are built to support:

- **Troubleshooting**
  Quickly detect, diagnose, and resolve network performance issues, and avoid downtime with cross-stack network data correlation

- **Unified dashboard**
  Customizable web-based network performance dashboards, views, and charts; summarize regional deployments into a global view

- **Alerts and reports**
  Utilize customizable topology - and dependency-aware intelligent alerts; leverage out-of-the-box automated reporting

Systems Management

Government application infrastructure can be complex with lots of interdependencies, which can delay problem resolution and lead to finger-pointing. SolarWinds systems management and monitoring solutions are designed to deliver visibility across your systems environment—from applications to servers, virtualized infrastructure, databases, and storage systems—to help you quickly diagnose and troubleshoot application performance problems. SolarWinds products are designed to support:

- **Troubleshooting**
  Quickly detect, diagnose, and resolve network performance issues, and avoid downtime with cross-stack network data correlation

- **Unified application view**
  Monitor the performance, capacity, and health of servers and apps across data centers, remote offices, and in the cloud

- **Alerts and reports**
  Utilize recommendations to resolve performance and resource allocation issues, and sprawl control to reclaim unused storage

Cybersecurity

Government agencies need to be able to defend against cyberthreats and quickly recover from IT security incidents, whether they are the result of an accident, natural disaster, or malicious attack. SolarWinds security software is built to deliver actionable intelligence to proactively identify threats, continuously monitor devices and alerts on suspicious activities, and help agencies demonstrate FISMA, RMF, DISA STIG, and many other compliance requirements. SolarWinds products are designed to support:

- **Event Management**
  Leverage logs, events, and pre-built rules to detect IT security incidents and provide real-time notification and remediation

- **Compliance**
  Includes out-of-the-box reporting for FISMA and DISA STIG compliance; utilizes config management to monitor changes and correct violations; helps enforce policies about what devices are allowed on the network

- **Configuration management**
  Utilize network configuration and compliance management to help identify and correct network vulnerabilities and stay ahead of emerging threats
Network Modernization
For years, agencies have focused on transitioning their networks to be more efficient and secure. SolarWinds solutions offer a range of features designed to support agencies in meeting their modernization objectives. Our network and systems management products can help with IT asset discovery and mapping, and help provide visibility so you can make informed decisions on consolidating infrastructure and optimizing existing data centers. SolarWinds products are designed to support:

- **Network monitoring**
  Knowledge of current network devices and data traffic patterns are helpful to network planners; monitor performance impacts from changes

- **Capacity forecasting**
  Automatically calculate exhaustion dates using customizable thresholds based on peak and average usage

- **Intelligent maps**
  Visualize relationships between routers, switches, interfaces, volumes, and groups, with auto-updating maps

Data Center Operations
Data centers are expensive, and mandates have driven consolidation and optimization for years. SolarWinds offers solutions for complete, scalable data center performance management. Monitor, alert, and report on the health and performance of all physical and virtual servers in your data center, use capacity planning and VM management actions to support consolidation, and help ensure performance and visibility across your on-premise, hybrid, and cloud environments. SolarWinds products are designed to support:

- **End-to-end monitoring**
  Get a comprehensive picture of your enterprise and an instant view into your infrastructure, from network to applications and storage

- **Consolidation support**
  Understand the performance and capacity of your physical and virtual servers and get recommendations for optimal server performance and placement

- **Optimize operations**
  Correlate metrics across your infrastructure to monitor effects of changes and coordinate across teams to achieve objectives

IT Tools Consolidation
Agencies are interested in modernizing their IT monitoring and management tools to lower IT costs, simplify infrastructure operations, and boost IT staff effectiveness. SolarWinds offers comprehensive IT infrastructure monitoring solutions designed to help agencies streamline IT operations and help achieve their modernization objectives. Our platform is modular and scalable, helping agencies to get the functionality they need and deploy it in a way that meets their specific needs. SolarWinds products are designed to offer:

- **Single pane of glass**
  Integrated console visualizes and correlates cross-stack network and system data to accelerate troubleshooting and provide a unified view

- **Modular platform**
  Products share features such as discovery, alerts, and reports, and pre-integrated features make the platform powerful and easy to use

- **Enterprise scalability**
  Supports regional deployments, national rollups, and high availability
**Continuous Monitoring**

The government has long had initiatives requiring the use of continuous monitoring as a risk management strategy. SolarWinds IT solutions are designed to support multiple purposes simultaneously. For example, an IT operations team requires views into data that provide insight on performance, availability, and reliability. On the other hand, a cybersecurity team needs to look at the same data with a focus on security, compliance, and vulnerability. SolarWinds products are designed to support:

- **Infrastructure monitoring**
  Multi-vendor fault, performance, and availability monitoring data can be used to establish baselines and detect abnormalities

- **Log management**
  Leverage real-time monitoring to help detect IT security incidents and provide notification, remediation, and reporting

- **Configuration management**
  Monitor device configurations, detect non-compliant or out of policy changes, and automatically remediate vulnerabilities

**Cloud Computing**

Government agencies are moving to the cloud to reduce cost, improve flexibility and responsiveness, and scale capacity. However, this migration doesn’t mean agencies no longer need IT management and monitoring tools. Regardless of how you leverage the cloud, SolarWinds solutions help give you critical visibility into infrastructure performance, allowing you to isolate and address issues specific to private, public, and hybrid cloud implementations. SolarWinds products are designed to support:

- **Multi cloud monitoring**
  Monitor the performance and availability of Microsoft® Azure® and Amazon® AWS® infrastructure in the same dashboard as your on-premises applications and systems

- **Critical path visualization**
  Leverage advanced network troubleshooting for on-premise, hybrid, and cloud services with critical path hop-by-hop analysis

- **Infrastructure monitoring**
  Understand the impacts of SaaS and cloud deployments on network traffic and bandwidth utilization

**LEARN MORE**

PHONE
877.946.3751
+353 21 233 0110

WEB
solarwinds.com/government

EMAIL
Federal: federalesales@solarwinds.com
State and Local: governmentsales@solarwinds.com
Education: educationsales@solarwinds.com
National Government: nationalgovtsales@solarwinds.com

This document is provided for informational purposes only. Information and views expressed in this document may change and/or may not be applicable to you. SolarWinds makes no warranty, express or implied, or assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information contained herein.

© 2019 SolarWinds Worldwide, LLC. All rights reserved.

The SolarWinds, SolarWinds & Design, Orion, and THWACK trademarks are the exclusive property of SolarWinds Worldwide, LLC or its affiliates, are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other SolarWinds trademarks, service marks, and logos may be common law marks or are registered or pending registration. All other trademarks mentioned herein are used for identification purposes only and are trademarks of (and may be registered trademarks) of their respective companies.