

Dear Colleagues:

I am writing to you to provide an update on a recent cyber incident and convey the Energy Department's continued commitment to protecting our computer networks and preventing the unauthorized disclosure of sensitive Personally Identifiable Information (PII).

On August 14, a DOECASST announced that a cyber incident had resulted in the unauthorized disclosure of sensitive PII for about 14,000 past and current federal employees. The announcement stated that a federal law enforcement investigation was underway and that affected individuals would be promptly notified.

The Department has now confirmed that names, dates of birth and Social Security numbers for approximately 53,000 individuals were affected, including current and former employees, dependents and contractors. Notifications are being made to all affected individuals and one year of free credit monitoring by Experian is being offered.

At this time, the Department is limited in what it can communicate due to the ongoing investigation. However, I want to assure you that the Department takes this incident very seriously and is implementing improvements to prevent future incidents. The Department sincerely regrets this incident and the inconvenience it has caused the affected individuals.

Today's highly connected world requires each of us to closely monitor our identity and credit. For valuable information regarding the prevention and detection of fraud and identity theft and for resolving identity theft if it should occur, please see these websites of the Federal Trade Commission and the U.S. Treasury Department:

<http://www.ftc.gov/idtheft/>

http://www.treasury.gov/services/report-fwa/Pages/id_theft.aspx.

If you have questions concerning this incident, please contact the Chief Information Officer's call center at [1-855-719-4496](tel:1-855-719-4496) or send an email to cyberinfo@hq.doe.gov. We have also posted answers to some frequently asked questions at <http://energy.gov/cio/july-2013-cyber-incident>.

I appreciate your patience and understanding as this investigation continues.

Jonathan Levy
Deputy Chief of Staff