

Mika Johanna Cross
Workplace Transformation Strategist and Work/Life Advisor
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Ms. Cross is a seasoned Human Capital Workplace and Policy Strategist specializing in global, strategic workplace initiatives, flexible workplace programs, cultural transformation, mobility management, diversity, and inclusion and employee engagement. Her 16-year career in public service includes military personnel and federal civilian human resources management throughout the Department of Defense, United States Intelligence Community and across the Federal government. She is a veteran of the U.S. Army, serving as both an enlisted soldier and commissioned officer.

Her keen abilities in developing effective and innovative Government-wide workplace policies, programs and communications, marketing and outreach coupled with an unerring talent for strategic vision make her highly sought after to lead cross-functional, government-wide and private industry policy projects, collaborative working groups and transformational initiatives. Ms. Cross is a member of the Office of Personnel Management's (OPM) Telework Advisory Board and is widely recognized for her energetic workshops, transformation workplace strategies and the results she has driven across the Federal workplace as an active contributor to the OPM/MAX Portal Work/Life Community of Practice. Most recently she is leading the creation of an Employee Engagement Community of Practice as part of The Office of Personnel Management's interactive dashboard for Senior Executive Management to help Federal agencies collect and use data to create a more engaged workplace. The toolkit and dashboard are parts of a broader set of milestones agencies are pursuing that include improving federal recruiting and hiring, using Senior Executive Service officials more in workforce management and continuing to promote employee engagement.

In 2011, Ms. Cross was invited to speak at the House Smart Contracting Caucus roundtable on Telework and Mobility, by Co-Chairmen Gerry Connolly and Rob Wittman. She has also worked in partnership with OPM on behalf of the White House Council on Women and Girls and the Federal Women's Program, to design innovative learning [strategies](#) to help align Work/Life, Diversity, Inclusion and Human Resources professionals from across the government to share strategic vision and value for integrating a flexible and supportive workplace.

Mika is highly regarded as a thought leader for flexible and transformational workplace practices across both public and private sectors and is regularly featured as a speaker for professional conferences and events. She has keynoted at the Partnership for Public Service 'Best Places to Work' event and the 2013 Telework Summit and has served as Executive Sponsor and Mentor for the Partnership's Excellence in Government Fellowship Program. She regularly provides policy guidance, shares best practices and innovations with numerous Federal Agencies across the United States Government, as well as in private sector. In 2014, Mika joined OPM's Human Resources Solutions (HRS) team as a Senior HR Consultant and Work/Life advisor as part of the President's Management Council inter-agency fellowship program.

She earned the Certified Public-Sector Human Capitalist (PHC) professional designation in 2014 and was named a ['Work-Life Rising Star'](#) by WorldatWork's Alliance for Work-Life Progress for her professional leadership and contributions in 2013. Mika also received recognition as a Telework Driver Award in 2012 from the Mid-Atlantic Telework Advisory Committee.

Highlights from her work can be found below:

<http://www.fedtechmagazine.com/article/2014/07/why-agencies-need-technology-enhance-workplace-flexibilities>

http://www.nytimes.com/2014/07/08/us/08desks.html?_r=0

<http://www.federalnewsradio.com/536/3209721/USDA-work-life-office-promotes-telework-other-flexible-programs>

<http://www.fedmanagers.org/index.php?bid=29&storyId=686&formid=400>

http://fcw.com/Forms/Search-Results.aspx?query=mika%20cross&collection=FCW_Web

<http://www.washingtonpost.com/blogs/she-the-people/wp/2013/12/11/telework-once-a-mom-perk-keeps-government-humming-during-snow-storms/>

<http://www.globalbusinessnews.net/story.asp?sid=1737>

<http://www.worldatwork.org/adimComment?id=73818>

<http://www.fedmanager.com/columnswats-happening/hear-it-from-fma/9-general-news/1614-usda-offers-online-certificate-program-in-telework-management>

<http://www.fiercegovernment.com/story/usda-launches-telework-certificate-program/2014-02-20>

<http://www.nextgov.com/cio-briefing/wired-workplace/2014/02/usda-talks-telework/79052/>

<http://www.govexec.com/management/2014/03/telework-communication-key-improving-employee-engagement-federal-managers-say/80320/>

http://www.outlookseries.com/A0990/Financial/3456_Mika_Cross_Danielle_Hartmann_2013_Work-Life_Rising_Stars_Mika_Cross_Danielle_Hartmann.htm