



The Best Places to Work

IN THE FEDERAL GOVERNMENT® 2017 RANKINGS

OVERALL RANKINGS

The overall rankings are determined by the agencies' *Best Places to Work* index scores, which measure employee engagement. The index score is not an combined average of an agency's category scores. Instead it is derived from three different questions in the U.S. Office of Personnel Management's Federal Employee Viewpoint Survey. To calculate the score, we use the percentage of positive responses in a weighted formula. The more the question predicts intent to remain, the higher the weighting.

LARGE AGENCIES

Rank	Agency	2017	2016	Change
1	National Aeronautics and Space Administration	80.9	78.6	2.3
2	Department of Health and Human Services	70.4	66.4	4.0
3	Department of Commerce	69.2	67.9	1.3
4	Department of Transportation	67.6	63.4	4.2
5	Intelligence Community	66.6	67.0	-0.4
6	Department of Labor	66.2	65.7	0.5
7	Department of Agriculture	65.9	63.1	2.8
8	Department of State	64.0	66.8	-2.8
9	Department of the Interior	63.9	61.0	2.9
10	Department of the Navy	63.8	60.7	3.1
11	Department of Justice	63.7	65.7	-2.0
12	Social Security Administration	63.0	63.1	-0.1
13	Department of the Army	62.4	57.8	4.6
14	Department of the Treasury	61.6	58.8	2.8
15	Office of the Secretary of Defense, Joint Staff, Defense Agencies, and Department of Defense Field Activities	61.1	59.8	1.3
16	Department of the Air Force	60.7	59.3	1.4
17	Department of Veterans Affairs	56.1	56.7	-0.6
18	Department of Homeland Security	52.0	45.8	6.2

MID-SIZE AGENCIES

Rank	Agency	2017	2016	Change
1	Federal Energy Regulatory Commission	82.9	79.0	3.9
2	Government Accountability Office	82.5	79.7	2.8
3	Federal Deposit Insurance Corporation	81.9	80.7	1.2
4	Federal Trade Commission	81.4	78.3	3.1
5	Securities and Exchange Commission	80.9	76.1	4.8
6	Peace Corps	80.7	79.7	1.0
7	Consumer Financial Protection Bureau	76.9	72.2	4.7
7	Smithsonian Institution	76.9	75.3	1.6
9	National Science Foundation	74.7	71.3	3.4
10	General Services Administration	73.7	68.4	5.3
11	Nuclear Regulatory Commission	71.3	70.2	1.1
12	U.S. Agency for International Development	69.5	62.7	6.8
13	National Credit Union Administration	69.0	71.9	-2.9
14	National Labor Relations Board	67.9	60.5	7.4
15	Department of Energy	66.6	63.4	3.2
16	Equal Employment Opportunity Commission	66.5	64.7	1.8
17	Office of Personnel Management	65.7	66.2	-0.5
18	Environmental Protection Agency	63.5	64.4	-0.9
19	Court Services and Offender Supervision Agency	63.1	59.5	3.6
20	Federal Communications Commission	62.8	61.5	1.3
21	Department of Housing and Urban Development	62.4	58.2	4.2
22	National Archives and Records Administration	61.5	57.0	4.5
23	Department of Education	59.7	59.8	-0.1
24	Small Business Administration	59.4	52.1	7.3
25	Broadcasting Board of Governors	51.2	48.4	2.8

SMALL AGENCIES*

Rank	Agency	2017	2016	Change
1	Overseas Private Investment Corporation	79.8	84.7	-4.9
2	Office of Management and Budget	75.4	82.7	-7.3
3	Millennium Challenge Corporation	73.8	60.0	13.8
4	Pension Benefit Guaranty Corporation	73.5	67.9	5.6
5	Railroad Retirement Board	69.3	67.8	1.5
6	National Gallery of Art	62.9	60.9	2.0
7	Commodity Futures Trading Commission	58.6	56.4	2.2

*The Office of Personnel Management did not provide data this year for 21 small agencies and 165 subcomponents that were part of the 2016 Best Places to Work analysis. For the first time, OPM limited the available data to agencies and work units with 300 or more respondents instead of 50 respondents, significantly reducing the number of agencies and subcomponents we could include in the 2017 rankings.

AGENCY SUBCOMPONENTS*

Rank	Agency	2017	2016	Change
1	Office of Inspector General (TVA)	92.1	93.3	-1.2
2	Goddard Space Flight Center (NASA)	83.5	81.2	2.3
3	National Enforcement Program (SEC)	82.6	79.2	3.4
4	U.S. Army Audit Agency (Army)	82.0	82.8	-0.8
5	Marshall Space Flight Center (NASA)	81.9	80.2	1.7
5	National Examination Program (SEC)	81.9	76.5	5.4
7	Johnson Space Center (NASA)	81.8	80.2	1.6
8	Environment and Natural Resources Division (DOJ)	80.7	85.9	-5.2
9	Langley Research Center (NASA)	80.4	78.1	2.3
10	Kennedy Space Center (NASA)	80.2	76.5	3.7
11	Treasury Inspector General for Tax Administration (Treasury)	80.1	79.4	0.7
12	Federal Highway Administration (DOT)	79.3	77.9	1.4
13	Federal Acquisition Service (GSA)	78.6	74.6	4.0
14	Headquarters (NASA)	78.4	75.4	3.0
15	Office of Inspector General (HHS)	78.2	73.7	4.5
16	Glenn Research Center (NASA)	78.0	76.8	1.2
17	Civil Division (DOJ)	77.5	78.0	-0.5
18	Ames Research Center (NASA)	77.3	75.5	1.8
19	Office of the Comptroller of the Currency (Treasury)	75.7	68.3	7.4
20	Region 3 - Mid-Atlantic (EPA)	75.4	78.3	-2.9
20	Office of the General Counsel (SSA)	75.4	--	--
22	Region 1 - New England (EPA)	75.3	75.6	-0.3
23	Centers for Disease Control and Prevention (HHS)	75.0	72.9	2.1
24	Bureau of Labor Statistics (DOL)	74.9	72.9	2.0
25	Health Resources and Services Administration (HHS)	74.8	68.1	6.7
26	Bureau of Ocean Energy Management (Interior)	74.5	67.6	6.9
27	National Institutes of Health (HHS)	74.2	70.0	4.2
27	Citizenship and Immigration Services (DHS)	74.2	70.7	3.5
29	U.S. Patent and Trademark Office (Commerce)	74.0	78.5	-4.5
30	United States Coast Guard (DHS)	73.9	71.1	2.8
31	Office of the Solicitor (DOL)	73.6	74.6	-1.0
32	National Institute of Standards and Technology (Commerce)	73.4	72.1	1.3
32	Food and Drug Administration (HHS)	73.4	70.4	3.0
34	Region 4 - Southeast (EPA)	73.1	71.9	1.2
35	Drug Enforcement Administration (DOJ)	72.6	68.7	3.9
36	U.S. Army Corps of Engineers (Army)	72.3	67.0	5.3
36	Defense Contract Audit Agency (DOD)	72.3	67.2	5.1
38	Centers for Medicare and Medicaid Services (HHS)	72.0	70.4	1.6
38	Bureau of Engraving and Printing (Treasury)	72.0	68.1	3.9
40	Public Buildings Service (GSA)	71.2	65.6	5.6
41	U.S. Geological Survey (Interior)	71.1	70.1	1.0
42	Power Marketing Administrations (DOE)	71.0	66.0	5.0
43	U.S. Fish and Wildlife Service (Interior)	70.9	68.0	2.9
44	Executive Office of U.S. Attorneys and U.S. Attorneys (DOJ)	70.8	72.1	-1.3

45	Naval Education and Training Command (Navy)	70.7	--	--
46	Deputy Commissioner for Budget, Finance, Quality, Management (SSA)	70.2	--	--
47	Departmental Management (USDA)	70.1	63.5	6.6
48	Occupational Safety and Health Administration (DOL)	70.0	67.3	2.7
49	Office of the Inspector General (USPS)	69.7	--	--
49	Bureau of the Fiscal Service (Treasury)	69.7	62.9	6.8
51	Food Nutrition and Consumer Services (USDA)	69.1	62.6	6.5
52	Region 2 (EPA)	68.3	67.6	0.7
53	Office of General Counsel (HUD)	68.0	63.1	4.9
54	Space and Naval Warfare Systems Command (Navy)	67.9	63.7	4.2
55	Rural Development (USDA)	67.7	60.7	7.0
56	U.S. Marshals Service (DOJ)	67.6	69.4	-1.8
56	Mine Safety and Health Administration (DOL)	67.6	70.0	-2.4
58	Federal Law Enforcement Training Center (DHS)	67.5	68.7	-1.2
58	Bureau of Reclamation (Interior)	67.5	64.0	3.5
60	Defense Logistics Agency (DOD)	67.4	65.7	1.7
60	Bureau of Safety and Environmental Enforcement (Interior)	67.4	62.1	5.3
62	Region 6 - South Central (EPA)	67.3	69.1	-1.8
63	U.S. Army Acquisition Support Center (Army)	67.2	60.2	7.0
63	Region 5 (EPA)	67.2	64.3	2.9
65	Naval Air Systems Command (Navy)	66.9	65.7	1.2
65	Federal Aviation Administration (DOT)	66.9	62.2	4.7
67	Bureau of Alcohol Tobacco Firearms and Explosives (DOJ)	66.8	62.7	4.1
68	National Nuclear Security Administration (DOE)	66.7	62.5	4.2
69	HQDA Field Operating Agencies and Staff Support Agencies (Army)	66.6	59.7	6.9
69	Federal Bureau of Investigation (DOJ)	66.6	68.7	-2.1
71	Administration for Children and Families (HHS)	66.5	62.3	4.2
72	National Oceanic and Atmospheric Administration (Commerce)	66.3	63.9	2.4
73	Wage and Hour Division (DOL)	66.1	65.1	1.0
74	Naval Facilities Engineering Command (Navy)	65.8	64.3	1.5
75	U.S. Mint (Treasury)	65.4	61.0	4.4
76	U.S. Trustee Program (DOJ)	65.3	61.3	4.0
77	U.S. Census Bureau (Commerce)	65.2	58.8	6.4
77	Federal Student Aid (ED)	65.2	63.0	2.2
79	U.S. Army Training and Doctrine Command (Army)	64.9	64.4	0.5
79	Joint Chiefs of Staff (DOD)	64.9	57.8	7.1
79	Office of Research and Development (EPA)	64.9	63.7	1.2
82	Air Education and Training Command (Air Force)	64.8	61.9	2.9
82	Defense Finance and Accounting Service (DOD)	64.8	63.1	1.7
84	U.S. Army Forces Command (Army)	64.7	62.4	2.3
85	U.S. Pacific Fleet - Commander In Chief (Navy)	64.5	--	--
86	Under Secretary for Science and Energy (DOE)	64.2	61.8	2.4
87	Employment and Training Administration (DOL)	64.0	58.2	5.8
88	Office of Housing (HUD)	63.9	58.9	5.0
89	Employee Benefits Security Administration (DOL)	63.6	67.1	-3.5
89	Naval Sea Systems Command (Navy)	63.6	60.6	3.0
91	Office of the Secretary (Interior)	63.5	62.4	1.1

AGENCY SUBCOMPONENTS* (CONT.)

92	Under Secretary for Management and Performance (DOE)	63.3	60.8	2.5
93	International Trade Administration (Commerce)	63.2	59.1	4.1
94	Office of the Chief Financial Officer (USDA)	63.1	55.2	7.9
95	Air Combat Command (Air Force)	62.8	61.9	0.9
96	Deputy Commissioner for Operations (SSA)	62.6	--	--
97	Air Mobility Command (Air Force)	62.1	63.6	-1.5
97	U.S. Atlantic Fleet - Commander In Chief (Navy)	62.1	--	--
99	Defense Contract Management Agency (DOD)	62.0	61.4	0.6
99	Office of Public and Indian Housing (HUD)	62.0	58.0	4.0
99	Assistant for Administration - Under Secretary of the Navy (Navy)	62.0	61.0	1.0
102	Marine Corps (Navy)	61.9	55.4	6.5
103	U.S. Army Installation Management Agency (Army)	61.8	54.9	6.9
104	Office of the Inspector General (DOD)	61.6	52.4	9.2
105	Region 9 - Pacific Southwest (EPA)	61.5	65.4	-3.9
106	U.S. Army Medical Command (Army)	61.4	57.1	4.3
107	Office of the Secretary (DOE)	61.3	59.2	2.1
108	Departmental Offices (Treasury)	61.2	63.3	-2.1
109	Global Strike Command (Air Force)	61.0	61.7	-0.7
110	National Background Investigations Bureau (OPM)	60.8	64.2	-3.4
111	U.S. Army Reserve Command (Army)	60.7	59.2	1.5
112	Indian Health Service (HHS)	60.6	55.0	5.6
113	Air Force Space Command (Air Force)	60.3	54.7	5.6
113	Office of Air and Radiation (EPA)	60.3	67.6	-7.3
115	Bureau of Land Management (Interior)	60.1	55.8	4.3
116	Bureau of Naval Personnel (Navy)	59.8	55.6	4.2
117	Office of Community Planning and Development (HUD)	59.7	56.4	3.3
117	Bureau of Indian Affairs (Interior)	59.7	59.1	0.6
119	Internal Revenue Service (Treasury)	59.6	57.3	2.3
120	Office of the Secretary (HHS)	59.3	52.9	6.4
121	Air Force Materiel Command (Air Force)	59.1	57.9	1.2
122	Naval Medical Command (Navy)	58.6	55.3	3.3
123	Missile Defense Agency (DOD)	58.0	61.8	-3.8
124	U.S. Army Civilian Human Resources Agency (Army)	57.9	--	--
125	Defense Information Systems Agency (DOD)	57.8	57.2	0.6
126	U.S. Army Materiel Command (Army)	57.6	53.2	4.4
126	Deputy Commissioner for Disability Adjudication & Review (SSA)	57.6	--	--
128	National Park Service (Interior)	57.0	53.8	3.2
129	Office of Workers' Compensation Programs (DOL)	56.7	59.0	-2.3
129	Immigration and Customs Enforcement (DHS)	56.7	45.2	11.5
131	Headquarters - Air Force Reserve (Air Force)	56.5	55.4	1.1
132	Veterans Health Administration (VA)	56.3	56.7	-0.4
133	Management Directorate (DHS)	55.9	51.0	4.9
134	Central Office (VA)	55.6	52.6	3.0
135	Federal Emergency Management Agency (DHS)	55.3	49.0	6.3
136	Washington Headquarters Services (DOD)	55.1	54.9	0.2

137	Federal Bureau of Prisons (DOJ)	55.0	60.1	-5.1
138	Office of Enforcement and Compliance Assurance (EPA)	54.8	60.3	-5.5
139	Commander - Navy Installations (Navy)	54.6	50.5	4.1
140	Office of Water (EPA)	54.5	59.9	-5.4
141	Office of Chemical Safety and Pollution Prevention (EPA)	54.1	54.6	-0.5
142	Customs and Border Protection (DHS)	53.0	46.8	6.2
143	Veterans Benefits Administration (VA)	52.8	58.1	-5.3
144	Defense Health Agency (DOD)	52.1	49.5	2.6
145	Defense Commissary Agency (DOD)	50.8	52.2	-1.4
146	National Protection and Programs Directorate (DHS)	49.2	46.1	3.1
147	U.S. Army Cyber Command/2nd Army (Army)	46.6	--	--
148	Transportation Security Administration (DHS)	41.9	35.5	6.4
149	Office for Civil Rights (ED)	39.5	42.4	-2.9
150	United States Secret Service (DHS)	33.0	32.8	0.2

-- = Not available

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